

ST. JOSEPH'S MINISTRIES, INC.
IMPORTANT INFORMATION FOR NEW RESIDENTS

FREQUENTLY ASKED QUESTIONS OF NEW RESIDENTS AND THEIR FAMILIES

QUESTION:

What is required for an admission to St Joseph's Ministries?

ANSWER:

- Completed application including financial information
- Physician form or medical history from hospital
- Social history/biographical sketch
- Physician to follow resident

This information is given to our Admission Coordinator to determine admission to St. Joseph's.

QUESTION:

What do we need to do before we come to St. Joseph's Ministries?

ANSWER:

- Make appointment with Admissions Coordinator (301-447-8044) to complete admission information (allow one hour).
- Bring Social Security, Medicare, Insurance cards, legal, financial, and medical advance directives.
- Label seven days of comfortable and easy to wear personal outfits with a permanent marker.

QUESTION:

May I bring drugs or prescriptions we already have?

ANSWER:

- Do not bring any prescription or over-the-counter drugs as Federal Law prohibits this. This includes aspirin, Ben Gay, laxatives, antacids, etc.

QUESTION:

May I receive telephone service?

ANSWER:

- Most certainly, please bring in a personal telephone and arrange with the Unit Coordinator (301-447-7027 or 301-447-7035) for telephone hook-up and number.

QUESTION:

May I receive a newspaper each morning?

ANSWER:

- Arrange with the receptionist to have newspapers/magazines delivered, if desired.

QUESTION:

I would like my mom to feel comfortable with her surroundings; may I bring in personal mementoes or furniture?

ANSWER:

- You may bring in personal mementoes and furniture but please make sure that the furniture is Scotch Guarded, fire retardant, and placed on the inventory list. Unit Coordinators can arrange.

QUESTION:

May I put up pictures and hook-up my TV?

ANSWER:

- Maintenance staff must hang all articles on walls and inspect TV prior to hook-up. The Unit Coordinator will coordinate this with the Maintenance Department.

QUESTION:

How can I make sure that everything we bring is accounted for?

ANSWER:

- Plan time to assist staff with inventory of items brought by resident. Any additional items brought in must be added to this inventory sheet at the nursing station.

QUESTION:

May I leave my car at the front entrance when I am dropping off my mother?

ANSWER:

- “Brief” parking to pick up or return residents is permitted at the front entrance (no longer than 10 minutes).

QUESTION:

Do I need to check in or can I go directly to the unit?

ANSWER:

- Visitors must sign in and out at the receptionist’s desk. Visitors must also obtain a numbered badge when signing in and return it to the receptionist’s desk upon departure. Visiting hours are between 8 a.m. and 8 p.m. (24 hour access is available through a monitoring system). This system is in place for our residents’ safety and privacy.

QUESTION:

Do you have any safety and security practices?

ANSWER:

- An identification photo will be taken of each resident to be kept in their file for their safety.

QUESTION:

May I store food in mother's room?

ANSWER:

- All food items must be stored in airtight containers (including crackers, candy, cereal, cookies, etc.)

QUESTION:

Who is responsible for transportation of my father to medical appointments?

ANSWER:

- Whenever possible, families or responsible parties are responsible for making arrangements to transport residents to outside appointments—eye doctor, dentist, dermatologist, etc. St. Joseph's handicap accessible van is available for a fee.