



**Congratulating Lifespan's Top Ranked Skilled Nursing Facilities**

February 2014

*Pay For Performance Results Are In!*



*Advancing quality services for seniors. Through leadership, education and advocacy we are the voice of all senior care service organizations.*

**It's About Doing Your Best Every Day**  
Click [Here](#) to View our Complete List of Provider Members

**A Job Well Done**

**St Joseph's Nursing Home #1**



The Sisters Servants find meaning and spiritual nurturing in the work they do at St. Joseph's Nursing Home and in their various facilities and programs throughout the world. [www.stjosephs.net](http://www.stjosephs.net)

LifeSpan is honored to congratulate its members for their outstanding showing in the Department of Health and Mental Hygiene's ranking of Maryland Nursing Homes.

The DHMH (Department of Health and Mental Hygiene), in consultation with representatives of Maryland nursing facilities and other stakeholders developed a plan to measure accountability to indicate quality care to use in a pay-for-performance program.

**Brooke Grove Nursing and Rehab #2**

"We are proud of our team and grateful for all of the hard work and dedication that is represented in this ranking" ~ Keith Gibb, President, Brooke Grove Foundation [www.bgf.org](http://www.bgf.org)



The primary goal of Maryland Medicaid's Nursing Home Pay-for-Performance program (P4P) is to improve the quality of care for nursing home residents. Increasingly, health care payers and insurers are incorporating quality of care as one of the criteria used in reimbursement methodologies, thus, linking pay to performance. As Medicaid is the largest payer for nursing facility care, a quality incentive program - or P4P initiative - has the potential to have a major impact on the quality of care for all nursing facility residents.

The Department developed a P4P model through which eligible providers receive a composite score based upon multiple quality measures. The measures are as follows:

**Sacred Heart Home #3**



Together we discover the meaning and the value of every season in our life. THANK YOU all for being a part of our Sacred Heart Home Family! ~ Sister Donna Zielinska, LGSW [www.sacredhearthome.org](http://www.sacredhearthome.org)

- MD Health Care Commission Family Satisfaction Survey (40%)
- Staffing Levels and Staff Stability in Nursing Facilities (40%)
- MDS Quality Indicators (16%)
- Employment of Infection Control Professional (2%)

**Coffman Nursing Home #5**



"The staff at Coffman Nursing Home and Rehabilitation Center is devoted to the creation of a comforting environment and is focused on helping each person achieve the highest level of independence and quality of life. We are honored to be recognized again this year for our efforts." ~ Shellie Hoffman, Administrator [www.coffmannursinghome.com](http://www.coffmannursinghome.com)

**Dennett Road Manor #8**

We are committed to helping our residents find the most appropriate setting when they are in need of LTC (Long Term Care) services. Our goal is to have our residents achieve their highest level of independence while being given services which protect dignity and quality of life. [www.cmcidrm.com/](http://www.cmcidrm.com/)

**St Joseph's Ministries, Inc. #9**



"This accurately reflects the commitment, dedication, and

passion of St. Joseph's Ministries for our values - based mission and person-respected care." ~ John B. Henry, Administrator  
[www.stjosephsministries.org](http://www.stjosephsministries.org)

### Hillhaven Assisted Living and Nursing and Rehab Center #11

For over 30 years, the Malin family has developed a dedicated, caring staff. These compassionate and professional team members are committed to each resident's quality of life.  
[www.hillhaven.com/](http://www.hillhaven.com/)



### Oak Crest Village, Inc #14



[www.ericksonretirement.com](http://www.ericksonretirement.com)

### Charles E. Smith Life Communities Hebrew Home of Greater Washington #15

As this four-generation family celebrates their resident's 97th birthday at the Hebrew Home, we celebrate quality - including our five-star CMS overall rating, 96% "would recommend" Maryland Nursing Facility Family Survey, and our Pay for Performance ranking.  
[www.hebrew-home.org](http://www.hebrew-home.org)



### Egle Nursing Home, Inc #16

"I would like to personally thank my staff for once again attaining such a great ranking! We work hard every day to meet and exceed the needs and expectations of our residents and their families" ~Jeff Metz, President and CFO  
<http://www.eglenursing.com/>



### Riderwood #17 [www.ericksonretirement.com](http://www.ericksonretirement.com)

### Goodwill Retirement Community #18

"As a non-profit organization, Goodwill Retirement Community is committed to providing top quality care in a beautiful setting. We are very proud of the contributions of our hard working staff and we thank them for their continued dedication to the quality of life of our residents."  
 ~ Kevin Miller, CEO [www.goodwillhome.org](http://www.goodwillhome.org)



### St. Mary's Nursing & Rehabilitation Center #19



The entire team at St. Mary's Nursing & Rehabilitation Center continues to be dedicated to achieving excellence in all that we do. Our relentless "Commitment to Excellence" is the result of each staff member understanding the importance of their contribution to the team. This is the key to providing superior services to our community year after year.  
[www.stmarysnursingcenter.com](http://www.stmarysnursingcenter.com)

- Staff Immunizations (2%)

Maryland Health Care Commission Family Satisfaction Survey (40%)

The survey is distributed annually in the fall to families and representatives of Maryland nursing facility residents. The facilities are scored based on responses to questions on whether the nursing home would be recommended, the rating of quality of care, the satisfaction with staff and administration, food and meals, and resident autonomy and rights.

Staffing Levels and Staff Stability in Nursing Facilities (40%)

Comparison of staff hours and facility census enables the Program to determine average hours of care per resident per day. In addition to the level of nursing staff in facilities, continuity and stability of nursing staff is considered. Staff levels (20%) and staff stability (20%) comprises 40 percent of the overall score.

Minimum Data Set (MDS) Clinical Quality Indicators (16%)

Quality indicators used for long-stay residents from the resident assessment data or "Minimum Data Set" (MDS) for use in P4P include percent of high-risk residents who have pressure sores, residents who were physically restrained, have had a catheter inserted and left in their bladder, residents with a urinary tract infection, long-stay residents given an influenza vaccination during the flu season, and long-stay residents who were assessed and given a pneumococcal vaccination.

Employment of Infection Control Professional (2%)

In accordance with state licensing regulations (COMAR 10.07.02.21), all Maryland nursing facilities are required to employ a trained Infection Control Professional (ICP).

Staff Immunizations (2%)

In addition to the ICP component, the Department measures the percentage of nursing facility staff (all staff classifications) that have been vaccinated against seasonal influenza.

## Caroline Nursing and Rehab Center #22



[www.carolinenursing.org](http://www.carolinenursing.org)

## Little Sisters of the Poor #24

[www.littlesistersofthepoor.org](http://www.littlesistersofthepoor.org)

## The Lions Center for Rehabilitation & Extended Care #32

[www.lionscenter.com/](http://www.lionscenter.com/)

## Citizens Care & Rehabilitation Center - Havre de Grace #33

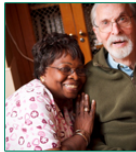
For more than 40 years, the non-profit Citizens Care & Rehabilitation Center has been committed to providing every resident with love, respect and the best personal care possible. At CCRC, CARE is at the center of everything we do. [www.citizenscarecenter.com](http://www.citizenscarecenter.com)



## Charlestown Retirement Community #36

[www.ericksonretirement.com](http://www.ericksonretirement.com)

## Potomac Valley Nursing & Wellness Center #39



At Potomac Valley, residents and their families find a respectful, caring environment - where our focus is helping people to heal, renew and rebuild. [www.potomacvalley.com](http://www.potomacvalley.com)

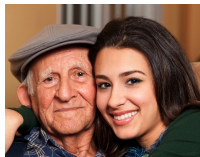
## CCNRC Family of Care #42

Our Mission: To provide excellence in rehabilitation and aging services delivered by employees that reflect our values [www.ccnrc.org](http://www.ccnrc.org)



## Williamsport Retirement Village #45

We are committed to promoting self-authorship in the lives of our residents regardless of the level of care and support they require. We continually challenge ourselves to maximize our residents' opportunities to pursue the preferences and projects that distinguish them as unique and empowered persons. [www.bgf.org](http://www.bgf.org)



## Crofton Care and Rehabilitation Center #46



For over 30 years, Crofton Care & Rehabilitation Center has been committed to outstanding short- and long-term care with a warm, patient-family focus. It's no wonder generations have trusted us for their care - and why in a recent Maryland State Satisfaction Survey we earned the title of highest rated facility in the county. [www.croftoncrc.com/](http://www.croftoncrc.com/)

## Ridgeway Manor Nursing Home #47

[www.ridgewaymanornursing.com](http://www.ridgewaymanornursing.com)

## Citizens Care and Rehabilitation Center - Frederick #48



Providing 24 hour skilled nursing care to our residents, assisting them in achieving and maintaining their highest level of function and quality of life.

[www.citizenscareandrehab.com](http://www.citizenscareandrehab.com)

## Diakon Senior Living Hagerstown #50



[www.diakon.org/hagerstown/](http://www.diakon.org/hagerstown/)

## Good Samaritan Nursing Center

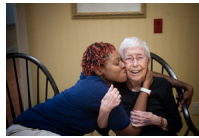
[www.goodsamnursingcenter.org](http://www.goodsamnursingcenter.org)

## Augsburg Lutheran Home & Village

[www.augsburg.org](http://www.augsburg.org)

## The Neighborhoods at St. Elizabeth's

The Neighborhoods at St. Elizabeth has been providing personally tailored & nationally recognized nursing and rehabilitation care to our community members for over 87 years. With a compassionate & holistic approach, we pride ourselves on creating community through Elder centered life. [www.catholiccharities-md.org](http://www.catholiccharities-md.org)



## Shore Nursing and Rehabilitation Center at Chestertown

[www.chesterriverhealth.org](http://www.chesterriverhealth.org)

## Brighton Gardens at Tuckerman Lane



"It's the team work and the family environment that make us so special...and our pet, Carson." [www.sunriseseniorliving.com](http://www.sunriseseniorliving.com)

## Keswick Multi-Care Center

Our nursing home facility comprises everything from the medical services and nursing department to pastoral care, therapeutic recreation and social work. In addition, our 18-bed Special Care Unit is fully dedicated to the treatment of dementia and is one of the first eldercare units of its kind in Maryland. [www.keswick-multicare.org](http://www.keswick-multicare.org)

[Forward this email](#)



Try it FREE today.

This email was sent to ifirth@lifespans-network.org by [fichman@lifespans-network.org](mailto:fichman@lifespans-network.org) | [Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

LifeSpan Network | 10280 Old Columbia Road | Suite 220 | Columbia | MD | 21046